

### Data for the month ending Dec 2021

Sr. No	Received From	Pending At The end of Last Month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	1	0	1	0	N/A
2	SEBI(SCORES)	0	0	N/A	0	0	N/A
3	Other Sources (if any)	0	0	N/A	0	0	N/A
	<b>Grand Total</b>	0	1		1	0	

### Trend of monthly disposal of complaints

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Total Pending#
1	April,2021	1	2	1	2
2	May, 2021	2	0	0	2
3	June,2021	3	1	1	3
4	July, 2021	3	3	2	4
5	Aug, 2021	4	3	2	5
6	Sept,2021	5	0	4	1
7	Oct,2021	1	0	1	0
8	Nov,2021	0	0	0	0
9	Dec, 2021	0	0	0	0
10	Jan, 2022	0	0	0	0
	<b>GrandTotal</b>				

### Trend of annual disposal of complaints

Sr. No	Year	Carried forward from previous month	Received	Resolved*	Total Pending#
1	2018-19	0	2	2	0
2	2019-20	0	2	2	0
3	2020-21	0	4	3	1
4	<b>Grand Total</b>	0	8	7	1

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months/year resolved in the current month/year.

#Inclusive of complaints pending as on the last day of the month/year.